

**Datacolor Tools does not start or crash after login**

**The Desktop could be corrupted, or, a corrupted monitor calibration file could have been created.**

To delete desktop and qcsetup.cnf files:

Depending on the version of your software, the desktop

(QC\*.DAT files) and qcsetup.cnf files are located in :

In Colortools v3.X

*C:\Program Files\Datacolor\Colortools\TMP\QC\*.DAT*

*C:\Program Files\Datacolor\Colortools\qcsetup.cnf*

In Datacolor Tools v.1.X

*C:\Documents and Settings\All Users\Application Data\Datacolor\Tools\Tools\_AppUser\_XXX\QC\*.DAT*  
where XXX is the name of your user

*C:\Documents and Settings\All Users\Application Data\Datacolor\Tools\Tools\_Global\qcsetup.cnf*

To delete the corrupted monitor calibration file, in Datacolor Tools, delete the following folder and sub-folders with Windows Explorer:

C:\Documents and Settings\All Users\Application Data\Datacolor\ENVISION

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Note:

You can also try adding DatacolorTools.exe and Form Editor as an exception to DEP settings

If you need to uninstall TOOLS, use Add/Remove Program and then rename the Datacolor folders.

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