

Spectro FAQ:

Q: *When calibrating my Datacolor Mercury / Check / CheckII, the message: "White tile data is missing, continue anyway?" Is displayed.*

A: *The unit has lost the calibration file.*

Your Datacolor Mercury / Check / CheckII unit, working as a standalone, is using an internal calibration file. This file contains the white tile values from the white calibration tile.

If the battery from the Palm device (Visor, Tungsten C or TX) has run complete empty, then the calibration file is lost.

You can easily fix the problem after charging the battery; in the main menu: go to "DATA TRANSFER", select "BACKUP TO FLASH" and "RETRIEVE" the data from the memory card to the Handheld. This is the same as restoring the saved data. On the memory card, the application program and white tile data is always stored.