

Datacolor CHECK Troubleshooting Resetting / Rebooting the PDA

Symptoms:

The PDA is “dead”.

There are flashing lines across the screen.

The application displays an error and hangs.

Causes:

These three problems are the result of the PDA becoming unstable.

This can happen due to a low battery, software bug, configuration or software changes on the PDA or a data corruption.

Solutions:

These instructions should be data safe down to the section starting with “***If the PDA software hangs again:***”

Instructions past that section will delete all data from your unit. If resetting (rebooting) the PDA allows the applications to run enough to make a data backup, I would recommend it. Since corrupt data can also cause an application hang, restoring a recent data backup after the reset may be indicated.

Reset the PDA

1. Connect the unit to the power adaptor
2. Remove the screw that holds the PDA cassette, and tilt the cassette forward. Do NOT detach the ribbon cable.
3. On the back of the cassette toward to the right, there is a small hole. This is the reset button for the PDA.
Use the reset tool provided with the stylus to “poke” the hole.



The reset tool and stylus:



Resetting the PDA:

The PDA screen should restart, refreshing the screen and displaying the PDA desktop. Tap on the Datacolor CHECK icon to start the program.

If the PDA software hangs again:

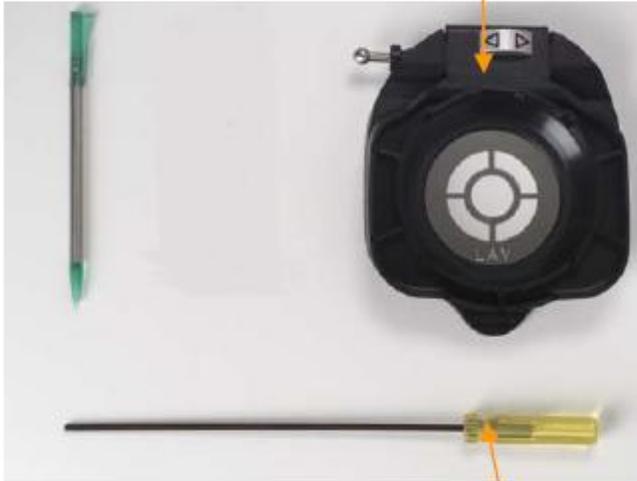
1. Reset the PDA again.
2. From the PDA Desktop, choose App/Delete from the menu.
3. Delete all the items that start with MER (you will lose all your data).
4. Return to the Datacolor CHECK Main Menu.
5. Select **Data Transfer, Restore**. The data on the flash memory card will be copied to the PDA Ram.

If this solves the problem, the data became corrupted. If, following the reset, you enter the Datacolor CHECK application and receive an error, do the following:

- Repeat the reset instruction with the following change: Press/hold the **up arrow** (top silver button on the Control Panel in the front) while pressing the reset with the paper clip.
- If this does not work, disconnect the ribbon cable and remove the battery for at least 3 hours.

Spare stylus/reset tool

Stapler Foot Assembly
Refer to Stapler Foot Installation
for installation instructions.



Hex Driver

Stylus for PDA Interface

Power Adapter Status

PDA Interface

Control Panel

Thumb Recess

LED Indicator

Stapler Foot



Front View

