

Datacolor Tools does not start or crash after login

The Desktop could be corrupted, or, a corrupted monitor calibration file could have been created.

To delete desktop and qcsetup.cnf files:

Depending on the version of your software, the desktop

(QC*.DAT files) and qcsetup.cnf files are located in :

In Colortools v3.X

C:\Program Files\Datacolor\Colortools\TMP\QC.DAT*

C:\Program Files\Datacolor\Colortools\qcsetup.cnf

In Datacolor Tools v.1.X

C:\Documents and Settings\All Users\Application Data\Datacolor\Tools\Tools_AppUser_XXX\QC.DAT*
where XXX is the name of your user

C:\Documents and Settings\All Users\Application Data\Datacolor\Tools\Tools_Global\qcsetup.cnf

To delete the corrupted monitor calibration file, in Datacolor Tools, delete the following folder and sub-folders with Windows Explorer:

C:\Documents and Settings\All Users\Application Data\Datacolor\ENVISION

^

Note:

You can also try adding DatacolorTools.exe and Form Editor as an exception to DEP settings

If you need to uninstall TOOLS, use Add/Remove Program and then rename the Datacolor folders.

^

^

Author: Datacolor

Saved From: <http://knowledgebase.datacolor.com/article-13.html>